

SWITCHING TO REMOTE WORK IN RESPONSE TO COVID-19

What Every Business Leader Needs to Know About Enabling a Remote Workforce in Response to the Growing Pandemic of Coronavirus (COVID-19)...

Covid-19 is forcing organizations around the world to embrace remote work as the CDC and other government agencies push for stronger action to protect against the growing pandemic. Right now, rolling out mandatory work-from-home policies is the best way to minimize the spread and keep your employees safe. Here's how to promote peak performance throughout your remote workforce.

1 Verify Internet Speeds

Before you send your employees home to work, verify their internet speeds to figure out what kind of broadband each individual is using at home. Remember, conference calling and other collaboration tools will require a higher speed of internet to work optimally. If they don't have fast enough internet speeds to support working from home, work with your employees to ensure they do.

2 Check their devices

Make sure every employee has the necessary devices to continue working remotely. If they don't have the necessary devices, consider purchasing them as it's a much smaller cost than losing that employee altogether. Here are the two most important devices:

- Smartphone
- Desktop/laptop

3 Move desktops to the cloud

There are two very promising technologies that can assist employees in maintaining access to their entire workstation: workstation-as-a-service and desktop-as-a-service. Both options enable them to have new cloud desktops spun up within hours. In this instance, all of the maintenance, security, storage, upgrades, and data backup are managed for you and the experience for end users is seamless.

4 Switch to VoIP business phones

A VoIP business phone system allows you to make and receive calls over the internet as opposed to making and receiving calls via traditional copper wiring. This lowers your monthly bill while giving you reliable communications with access to enterprise-grade features, such as:

- Conference calling
- Voicemail to email
- Mobile softphone application
- Find-me-follow-me
- And much more

5 Embrace remote file-sharing

A cloud-based desktop and phone systems are fantastic, but don't forget about ensuring access to important files. Your employees should be using some form of remote file-sharing that enables real-time access to information with the ability to make updates and work together in real-time. Here are a few popular options:

- Google G Suite (Google Drive)
- Microsoft Office 365 (OneDrive)
- Dropbox for Business

➤ The World Health Organization (WHO) recommends maintaining at least 3 feet from anyone who may be sick. However, COVID-19 can leave many individuals asymptomatic. Some are waiting until public health authorities shut down gathering places and businesses, but as a business leader, it's vital to take voluntary action to help contain the spread, and in turn, keep your employees safe.

Need help switching to remote work? NOVA Computer Solutions has you covered. We specialize in remote work technologies designed for the modern workforce. Call (703) 493-1807 now.